

Conditions of Attendance, TÜV NORD Akademie

Scope of these conditions

Subject to different agreements reached in the individual case, these Conditions of Attendance are an integral part of the Contract. When you register you declare that you accept our conditions.

Conditions of attendance and payment

Our seminars are open to all those who are interested. The number of participants is limited in all seminars in order to ensure that the seminar content can be effectively communicated. Registrations must be sent to us in writing before the start of the seminar. These will be recorded in an address file and processed and confirmed in the order in which they are received. Once made, your registration is binding upon you.

The latest date when you can cancel your registration free of charge is two (2) weeks before the start of the seminar. Cancellation must be in writing. In the case of later cancellation, non-appearance or early departure from the seminar, we charge the entire fee for the seminar. The decisive date is the date when the cancellation is received by us. It is possible to name a substitute to take part in the seminar at any time. Payment of the seminar fee confers the entitlement to receive the documents related to the seminar.

The attendance fee falls due upon your receipt of the invoice without deduction of any kind. Please only transfer the stated amount after you have received the invoice, stating the invoice number.

We reserve the right to cancel a seminar due to too few participants or for other reasons beyond our control (e.g. if the trainer becomes ill, force majeure). The participants will be informed immediately in such cases. Seminar fees that have already been paid will be reimbursed; other claims for compensation are expressly excluded!

Right of cancellation for Consumers

In so far as you are a Consumer (in other words a natural person who places an order for a purpose which is not associated with your trade or professional activities or self-employed work activities), you have rights of cancellation in accordance with statutory provisions.

Cancellation information

Right to cancel

You can cancel your declaration of contract within 14 days in text form (e.g. letter, fax, e-mail) without stating a reason. The cancellation period begins upon receipt of this cancellation information in text form, but not before conclusion of the contract and also not before fulfilment of our obligation to provide information in accordance with Article 246 § 2 in association with § 1 Clause 1 and 2 EGBGB (introductory code to the German Federal Civil Code). In order to fulfil the cancellation period, it is sufficient to send the cancellation in time. The cancellation should be addressed to: TÜV NORD Akademie GmbH & Co. KG, Große Bahnstraße 31, 22525 Hamburg; Fax: 040 8557-2958; E-Mail: akd-hh@tuev-nord.de

Consequences of cancellation

In the case of effective cancellation, the performance and emoluments received by both parties shall be returned, and any further benefits (e.g. interest) shall be paid out. If you are not able to return the performance, emoluments or benefits (e.g. use or enjoyment of benefits) in whole or in part or if you are only able to return them in a worse than original condition, you must compensate us for the lost value. This can lead to your still having to fulfil the contractual payment obligations for the period up to the cancellation. Obligations for reimbursement of payments must be fulfilled within 30 days. This period begins for you with the sending of your declaration of cancellation, and for us when we receive it.

Special remarks

Your right of cancellation lapses before the end of the statutory cancellation period if the contract is completely fulfilled by both sides at your express request before you have exercised your right of cancellation.

End of the cancellation information

Rights of use for certificates

Permission to make use of a personal certificate only applies for the person expressly designated in the certificate for the competence named in the certificate.

The certificate may only be used in the form provided to you by us. It may not be used only in part, or in the form of an excerpt or excerpts. You are not permitted to make changes to the certificate. The certificate may not be used in a misleading way. If the conditions of this paragraph are not met, we can withdraw permission to use the certificate.

If claims are raised against us by third parties based on illegal or misleading use of the certificate by you, you are obliged to hold us harmless against all such claims.

Final provisions

Otherwise the General Terms and Conditions of TÜV NORD GROUP apply, in so far as you are not a Consumer. These terms and conditions can be viewed at www.tuev-nord.de