

Proof of quality according to international standards

TÜV NORD CERT – Certification of Education Service Providers according to DIN ISO 29990



Training and continuing education have increased enormously in importance over the past years – and, hence, also the number of providers has grown in this field.

TÜV NORD CERT offers certification according to DIN ISO 29990 to education service providers with which they can prove their quality, secure a better position in the competition for customers and employees and optimise their internal workflows: This international standard defines basic requirements for educational institutions and their services. Moreover, it provides the opportunity of cross-country comparability for the first time.



Target groups for certification

This service addresses a wide range of education service providers, e.g. institutions of vocational training and lifelong learning, private universities and providers of in-house training. Also autonomous and non-autonomous units of organisations outside the education sector (e.g. in industrial or service companies) may obtain this certification if they provide training and continuing education.

Advantages of certification

Successful certification by TÜV NORD CERT and the associated test mark identify a training and continuing education institution as a quality service provider. This improves the competitive position – also on an international scale – and does not only attract the attention of potential customers but makes it also easier to find qualified personnel. The audit contributes to sustained quality assurance and may reveal improvement and cost-saving potentials which can be used for optimising processes and lead to greater profitability. Moreover, certified education service providers have a better initial position in public tenders and in approval procedures according to the German Accreditation and Authorisation Ordinance for Employment Promotion (AZAV) to offer professional training courses on behalf of the Federal Employment Agency.

TÜV®

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Certification

Prerequisites for certification

For a successful certification the requirements of the standard must be fulfilled with regard to both education services and management system. This includes, without limitation, requirements regarding

- Analysis of needs
- Learning contents and learning processes
- Curriculum
- Support and monitoring of learning transfer
- Availability of, and access to, learning resources
- Evaluation
- Financial, risk, communication and human resources management

Our know-how for your success

TÜV NORD CERT is a well-established and reliable partner for inspection and certification services throughout the world. Our experts and auditors have extensive knowledge based on experience and are in general permanently employed by TÜV NORD. This guarantees independence and neutrality and also means that we can offer continuity in supporting our clients. The benefit to you is clear: our auditors accompany and support the development of your company and provide you with objective feedback.

The path to the certificate



Are you interested?

Please send us your response by fax.

We are looking forward to hearing from you.

- Yes, I am interested in the certification of education service providers according to DIN ISO 29990. Please contact me.
- I am also interested in certification according to the AZAV.

Sender (Please use block capitals)

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