

# Certificate

The certification body of TÜV Informationstechnik GmbH certifies as a result of the certification decision as of 2023-11-24 according to Art. 42 Para. 5 GDPR, that

**PINO Pharmazeutische Präparate GmbH**  
**Große Elbstraße 281**  
**22767 Hamburg, Germany**

as controller in accordance with Art. 4 No. 7 GDPR within the scope of Germany, data processing by information processing systems

## therame Videosprechstunde (Version 1.1)

is operated in accordance with appendices 1 (permitted use) and 2 (exclusions of use) in conformity with the requirements of EU Regulation 2016/679 (GDPR) and the additional requirements of the data protection supervisory authorities and is monitored during the term of the certificate.

The information of the data protection supervisory authority NRW according to Art. 43 Para. 5 GDPR has taken place on: 2023-04-26.

Evaluation basis:           Zertifizierungsprogramm DS-GVO, version 0.97  
                                  Trusted Site Data Privacy, Version 2.4

The appendices 1 and 2 to the certificate are part of the certificate with the ID 5619.23.

Essen, 2023-11-24

Dr. Christoph Sutter, Head of Certification Body



Certificate validity:  
2023-05-12 – 2026-05-12

Last evaluation day:  
2023-04-26

Monitoring until:  
2024-05-12



## Certification scheme and monitoring

The certification body of TÜV Informationstechnik GmbH performs its certifications based on the following certification scheme:

- German document: “Zertifizierungsprogramm DS-GVO der TÜV Informationstechnik GmbH”, version 0.97 as of 2021-08-11, TÜV Informationstechnik GmbH

## Transfer note

This certificate was issued by the certification body of TÜV Informationstechnik GmbH, which is already accredited according to ISO/IEC 17065 and is still in the accreditation process (including evaluation of the certification scheme) and authorisation procedure in accordance with § 39 BDSG (German Federal Data Protection Act).

According to Annex 31b to the Federal Medical Insurance Contract (BMV-Ä) “Vereinbarung über die Anforderungen an die technischen Verfahren zur Videosprechstunde gemäß § 365 Absatz 1 SGB V vom 21. Oktober 2016 in der Fassung vom 19. Dezember 2022”, this certificate may can be used for a transitional period up to 31. December 2023, subject to any changes and extensions of the transitional period of Annex 31b to the Federal Medical Insurance Agreement (BMV-Ä).

The application number at the DAkkS is: PP-12022-01.

According to the certification scheme, the conformity of the certification subject is monitored annually within the term of the certificate.

The next planned surveillance shall take place by 2024-05-12 at the latest.

## Certification target

Video consultations are basically defined as synchronous communication between a doctor and a patient known to him, via the technical equipment available to the patient (peer-to-peer), if necessary with assistance, e.g. by a reference person, in the sense of an online video consultation in real time, which the doctor can offer the patient.

The certification target in the sense of the technical procedure for video consultation in accordance with Annex 31b to the Bundesmantelvertrag-Ärzte (BMV-Ä) with the associated interfaces for the processing of personal data is the data processing by the information-processing system:

- the ramed Videospchstunde (Version 1.1)

It consists of the telemedical function: implementation of online video consultations. The evaluation covers the certification target, the conduction of the video consultation (medical consultation) and its termination.

The operator of the ramed Videospreehstunde (Version 1.1) is the company:

- PINO Pharmazeutische Präparate GmbH in 22767 Hamburg, Große Elbstraße 281, Germany

and its branches:

- No branches

## Field of application and exclusions of usage

The certification subject is intended exclusively for the following field of application:

- The area of application results from Annex 31b to the Bundesmantelvertrag-Ärzte (BMV-Ä): telemedical, synchronous peer-to-peer communication of the online video consultation between the doctor and the patient known to him.

The following use of the certification subject is explicitly excluded:

- See appendix 2 “Usage exclusions”

Details on the scope of use and the terms of use are listed in the short expert report, which is available to the public.

## Short expert report (public)

- German document: “Kurzgutachten über die Ergebnisse der Zertifizierung 5619.23, Version 2.0 as of 2023-08-05, TÜV Informationstechnik GmbH

## Evaluation basis

The evaluation was based on the following requirements:

- EU Regulation 2016/679 (GDPR) including the additional requirements of the data protection supervisory authority.
- Criteria catalog (German document): “Trusted Site Data Privacy Kriterienkatalog für Prüfungen der Konformität einer IT-Lösung zur Europäischen Datenschutzgrundverordnung”, version 2.4 as of 2021-12-15, TÜV Informationstechnik GmbH

## Evaluation report

The evaluation result is set out in the following report:

- German document: “Evaluierungsbericht Trusted Site Data Privacy, the rame Videosprechstunde (Version 1.1)”, version 2.0 as of 2023-08-05, TÜV Informationstechnik GmbH.

## Evaluation result

The evaluation was conducted during the period from 2022-04-14 until 2023-04-26 (last evaluation day).

The certification subject fulfills all applicable requirements from EU Regulation 2016/679 (GDPR) and the criteria catalog Trusted Site Data Privacy, version 2.4.

The recommendations stated in the evaluation report must be observed.

## Certification decision

The result of the certification decision on 2023-11-24 showed that the applicant, its data processing and the above-mentioned branches meet all applicable requirements for the operational environments and observing the usage exclusions.

The reasons for granting the certificate were provided to the data protection supervisory authority NRW (North Rhine-Westphalia) in accordance with Art. 43 Para. 5 GDPR on 2023-04-26.

## Usage exclusions

The following usage of the certification target is explicitly excluded:

- All functions and data processing that are not part of the telemedical, synchronous peer-to-peer communication of the online video consultation.
- Interfaces to other additional functions offered by PINO Pharmazeutische Präparate GmbH such as provision of doctor's letters, diagnostic findings, calendar functions, images, etc.