

Certificate

The certification body of TÜV NORD CERT GmbH hereby confirms
in accordance with § 5 para. 2 lit. a) annex 31b to the Federal Umbrella
Agreement-Doctors (Bundesmantelvertrag-Ärzte – BMV-Ä) and as a result
of the certification decision on 2025-05-13 to the video service provider

Doktorde GmbH
Unter den Linden 26-30
10117 Berlin, Germany

the conformity of the technical procedure for the video consultation

Doktor.de Videosprechstunde (2.12)

to the requirements for information technology security pursuant to § 2 para. 1 to 5 of annex
31b to the Federal Umbrella Agreement-Doctors (BMV-Ä) in conjunction with the “Agreement
on the requirements for the technical procedures for video consultation pursuant to § 365 para.
1 SGB V of 21 October 2016 as amended on 04 December 2024“.

The certification was carried out on the basis of DIN EN ISO/IEC 17065, the certification
scheme “Trusted Site Video Consultation of the Certification Body of TÜV NORD CERT GmbH”,
version 4.2 as of 2023-02-01 as well as the evaluation basis “Criteria Catalogue Trusted Site
Video Consultation”, version 4.4 as of 2023-08-03.

The appendix is part of the certificate with the ID 5722.25 and consists of one page.

Certificate ID: 5722.25

valid from 2025-05-13 until 2028-05-13

To Certificate



Essen, 2025-05-13

Certification Body of TÜV NORD CERT GmbH

TÜV NORD CERT GmbH
Am TÜV 1, 45307 Essen, Germany
tuev-nord-cert.com

TÜV®



Certification target

Video consultations are basically defined as synchronous communication between a doctor and a patient known to him, via the technical equipment available to the patient (peer-to-peer), if necessary with assistance, e.g. by a reference person, in the sense of an online video consultation in real time, which the doctor can offer the patient.

The certification target in terms of the technical procedure for video consultation according to Annex 31b to the Bundesmantelvertrag-Ärzte (BMV-Ä) is:

- Doktor.de Videosprechstunde (2.12)

It consists of the telemedical function: implementation of online video consultations. The evaluation covers the certification target, the conduction of the video consultation (medical consultation) and its termination.

Not part of the certification target to be considered are:

- All functions and data processing that are not part of the telemedical, synchronous peer-to-peer communication of the online video consultation service.
- Other functions of the applications, such as the chat function between doctor and patient and the administration for managing doctors and patients.

The operator of Doktor.de Videosprechstunde (2.12) is the company:

- Doktorde GmbH, Unter den Linden 26-30, 10117 Berlin, Germany

and its branches:

- no branches