

Data protection notice of TÜV NORD CERT GmbH in the context of remote audits



Who is responsible for data processing and whom can I contact?

Responsible office:

TÜV NORD CERT GmbH
Langemarckstraße 20
45141 Essen
info.tncert@tuev-nord.de

You can reach our data protection officer:

Chief Officer for Data Protection
Am Technologiepark 1, 45307 Essen
privacy@tuev-nord.de

For which purposes are your data processed?

If we have received data from you, we will only process it for the purposes for which we have received or collected it.

Your data will be processed to enable your participation in so-called remote audits or desk sharing. This includes the organisation and conducting of a remote audit.

Neither image nor sound sequences are recorded during the remote activities.

Which of your data are processed by us?

The following personal data are subject to processing:

- Configuration data of the components
- User data
- Log data on video conferences (typical metadata)
- (persistent) chat messages
- Files that are saved by users in a file repository

What is the legal basis for this?

The legal basis for the processing of personal data is in principle - insofar as there are no specific legal provisions - Art. 6 GDPR (European Data Protection Basic Regulation). The following possibilities in particular come into consideration here:

- Consent (Art. 6 I 1 a GDPR)
- Data processing for the performance of contracts (Art. 6 I 1 b GDPR)
- Data processing based on a balancing of interests (Art. 6 I 1 f GDPR)
- Data processing to fulfil a legal obligation (Art. 6 I 1 c GDPR)

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In the cases of Art. 6 | 1 f GDPR, our **legitimate interest** lies in the effective performance of remote audits. If personal data are processed on the basis of your **consent**, you have the right to **withdraw** this consent at any time with effect for the future.

To which recipients will the data be forwarded and where will it be processed?

Your personal data will only be passed on to third parties if this is necessary for the execution of the contract with you, if the passing on is permitted on the basis of a balancing of interests within the meaning of Art. 6 | 1 GDPR, if we are legally obliged to pass on the data or if you have given your consent.

As part of a globally active group, TÜV NORD GROUP has subsidiaries and third-party service providers outside the European Economic Area (EEA) and transfers your personal data to countries outside the EEA. If these transfers are made to a country for which the EU Commission has not issued an Adequacy Decision, TÜV NORD GROUP will use the EU standard contractual clauses to contractually require that a level of data protection is guaranteed for your personal data that is compatible with that of the EEA. TÜV NORD GROUP concludes data protection contracts or contracts of common responsibility with third party service providers in order to guarantee the protection of your data.

How long is the data stored?

We process the data as long as this is necessary for the respective purpose. As a matter of principle, we delete personal data when there is no need for further storage. A requirement can exist in particular if the data is still needed to fulfil contractual services, to check and grant or ward off warranty and guarantee claims. In the case of legal storage obligations, deletion only comes into consideration after the expiry of the respective storage obligation. In principle, the data is deleted after the end of the video conference.

Your rights as a "concerned party"

With regard to your other rights, such as the right to information, the right to correction or deletion or to limitation of processing, we refer you to our data protection information on our website.

Both TÜV NORD GROUP's data protection declaration and TÜV NORD CERT's data protection information are available on our website www.tuev-nord.de.

- Data protection declaration of TÜV NORD GROUP
<https://www.tuev-nord.de/en/data-protection/>
- TÜV NORD CERT data protection information
<https://www.tuev-nord.de/en/company/certification/downloads/>