

# Certificate

The certification body of TÜV NORD CERT GmbH hereby confirms in accordance with § 5 para. 2 lit. a) annex 31b to the Federal Umbrella Agreement-Doctors (Bundemantelvertrag-Ärzte – BMV-Ä) and as a result of the certification decision on 2026-02-06 to the video service provider

**avodaq AG**  
**Landsberger Straße 290**  
**80687 München, Germany**

the conformity of the technical procedure for the video consultation

## **CARY Medical powered by Cisco Webex (Version 2.0.7)**

to the requirements for information technology security pursuant to § 2 para. 1 to 5 of annex 31b to the Federal Umbrella Agreement-Doctors (BMV-Ä) in conjunction with the “Agreement on the requirements for the technical procedures for video consultation pursuant to § 365 para. 1 SGB V of 21 October 2016 as amended on 19 December 2025“.

The certification was carried out on the basis of DIN EN ISO/IEC 17065, the certification scheme “Trusted Site Video Consultation of the Certification Body of TÜV NORD CERT GmbH”, version 4.4 as of 2024-02-08 as well as the evaluation basis “Criteria Catalogue Trusted Site Video Consultation”, version 4.4 as of 2023-08-03.

The appendix is part of the certificate with the ID 5724.26 and consists of one page.

Certificate ID: 5724.26

valid from 2026-02-06 until 2029-02-06

To Certificate



Essen, 2026-02-06

Certification Body of TÜV NORD CERT GmbH

**TÜV NORD CERT GmbH**  
Am TÜV 1, 45307 Essen, Germany  
tuev-nord-cert.com

TÜV®



## Certification target

Video consultations are basically defined as synchronous communication between a doctor and a patient known to him, via the technical equipment available to the patient (peer-to-peer), if necessary with assistance, e.g. by a reference person, in the sense of an online video consultation in real time, which the doctor can offer the patient.

The certification target in terms of the technical procedure for video consultation according to Annex 31b to the Bundesmantelvertrag-Ärzte (BMV-Ä) is:

- CARY Medical powered by Cisco Webex (Version 2.0.7)

It consists of the telemedical function: implementation of online video consultations. The evaluation covers the certification target, the conduction of the video consultation (medical consultation) and its termination.

Not part of the certification target to be considered are:

- All functions and data processing that are not part of the telemedical, synchronous peer-to-peer communication of the online video consultation service.
- Additional functions of the application, such as the Webex Client from Cisco System, Inc. and Infrastructure components and other back-end services operated by Cisco Systems, Inc. that are part of Webex.

The operator of CARY Medical powered by Cisco Webex (Version 2.0.7) is the company:

- avodaq AG, Landsberger Str. 290, 80687 München, Germany

and its branches:

- avodaq AG, Wendenstraße 21b, 20097 Hamburg, Germany